



RCDC

THE ROYAL COLLEGE OF DENTISTS
OF CANADA

Resource 2: TECHNICAL REQUIREMENTS

INTRODUCTION

The 2022 Fellowship Examination will be administered using the video conferencing service [Zoom](#).

Examiners are responsible for confirming that their computer system meets the requirements of this platform. This should be done well ahead of the examination to support a smooth examination experience from a technical standpoint.

OBJECTIVES OF THIS RESOURCE

IN THIS RESOURCE YOU WILL LEARN:

- About the hardware, software and network requirements of the 2022 Fellowship Examination
- Tips for safeguarding the performance of your system during the examination

SYSTEM REQUIREMENTS

The below tables provide detailed information about the hardware, software and network requirements of the 2022 Fellowship Examination.

Hardware Requirements:

Hardware		Recommended System Requirements
Computer		<ul style="list-style-type: none"> laptop or desktop computer; Mac or PC no tablets, smart/cell phones, etc.
	CPU speed	<ul style="list-style-type: none"> Dual-core 2Ghz or higher (Intel i3/i5/i7 or AMD equivalent)
	Available hard drive space	<ul style="list-style-type: none"> 1+ GB
	Total memory (RAM)	<ul style="list-style-type: none"> 4+ GB
Microphone/Speakers		<ul style="list-style-type: none"> built-in microphone and speaker wired/wireless headphones or headsets RCDC virtual backgrounds are required
Power		<ul style="list-style-type: none"> directly plugged into a power source

Software Requirements:

Software	Recommended System Requirements	Minimum System Requirements
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Operating system	<ul style="list-style-type: none"> Windows 10 (S Mode not supported); MacOS 10.15 or higher 	<ul style="list-style-type: none"> Windows 8 or higher (Windows 10 S Mode not supported); MacOS 10.13 or higher
Google Chrome ¹	<ul style="list-style-type: none"> Google Chrome - current version 	
Adobe Acrobat ²	<ul style="list-style-type: none"> Adobe Acrobat Reader DC – current version 	
Zoom ³	<ul style="list-style-type: none"> Zoom Client for Meetings – current version 	

¹ To download Google Chrome for free (Mac or PC), click here: <https://www.google.com/chrome>

² To download Adobe Acrobat Reader DC, click here: <https://acrobat.adobe.com/ca/en/acrobat/pdf-reader.html#t>

³ To download Zoom, click here: <https://zoom.us/download>

Network Requirements:

Network	Recommended System Requirements	Minimum System Requirements
Stable internet connection ⁴	<ul style="list-style-type: none"> • Download Speed of 15 mbps • Upload speed of 3 mbps • Wired internet connection to reduce the likelihood of connectivity issues during the examination 	<ul style="list-style-type: none"> • Download speed: 5 mbps • Upload speed: 2 mbps • Wi-Fi <u>only if you are unable to establish a wired connection</u>⁵
No other connected devices	<ul style="list-style-type: none"> • <u>no other people should use your internet network during the examination, as activities such as online gaming and music and video streaming will limit available bandwidth and may cause connectivity issues</u> 	--

PLEASE



RCDC strongly recommends using a wired internet connection (i.e., an Ethernet cable, plugged directly into your modem or router, using a USB port adapter if needed).

⁴ To test the speed of your internet, click here: <https://www.speedtest.net/> here <https://fast.com> or here speedtest.googlefiber.net

⁵ If you must use WiFi and have concerns about the stability of your internet connection, we strongly advise that you seek technical support to strengthen your connection well in advance of your examination.