

Resource 2: TECHNICAL REQUIREMENTS

INTRODUCTION

The 2021 Fellowship Examination will be delivered using two software applications: a remote proctoring application called [ProctorU](#) and video conferencing service called [Zoom](#).

Each candidate is responsible for confirming that their computer system meets the requirements of these technologies. This must be done well ahead of the examination to support a smooth examination experience from a technical standpoint.

OBJECTIVES OF THIS RESOURCE

IN THIS RESOURCE YOU WILL LEARN:

- About the hardware, software and network requirements of the 2021 Fellowship Examination.
- Tips for safeguarding the performance of your system during the examination.

SYSTEM REQUIREMENTS

The tables below provide detailed information about the hardware, software and network requirements for the 2021 Fellowship Examination.

Hardware Requirements:

Hardware		Recommended System Requirements
Computer		<ul style="list-style-type: none"> Laptop or desktop computer; Mac or PC No tablets, smart/cell phones, etc.
	CPU speed	<ul style="list-style-type: none"> Dual-core 2Ghz or higher (Intel i3/i5/i7 or AMD equivalent)
	Available hard drive space	<ul style="list-style-type: none"> 1+ GB
	Total memory (RAM)	<ul style="list-style-type: none"> 4+ GB
Monitor		<ul style="list-style-type: none"> Single monitor Screen resolution of 1920 x 1080 and above is recommended at a scale of 100% No dual-monitor configurations
Webcam		<ul style="list-style-type: none"> Free-standing or built-in with a minimum resolution of 640 x 480 p If built-in, you must be able to lift your computer and point the camera in any direction including up and down (during the check-in process) No virtual backgrounds
Microphone/Speakers		<ul style="list-style-type: none"> Built-in microphone and speaker Wired headphones or headsets No wireless headphones or headsets
Power		<ul style="list-style-type: none"> Directly plugged into a powersource

Software Requirements:

Software	Recommended System Requirements	Minimum System Requirements
Operating system	<ul style="list-style-type: none"> Windows 10 (S Mode not supported); MacOS 10.15 or higher 	<ul style="list-style-type: none"> Windows 8 or higher (Windows 10 S Mode not supported); MacOS 10.13 or higher
Google Chrome ¹	<ul style="list-style-type: none"> Google Chrome - current version 	--
Zoom ²	<ul style="list-style-type: none"> Zoom Client for Meetings - current version 	--
Anti-virus software	<ul style="list-style-type: none"> all third-party antivirus software and pop-up blockers must be turned off 	--

¹ To download Google Chrome for free (Mac or PC), click here: <https://www.google.com/chrome>

² To download Zoom for free (Mac or PC), click here: <https://zoom.us/download>

Network Requirements:

Network	Recommended System Requirements	Minimum System Requirements
Stable internet connection ³	<ul style="list-style-type: none"> Download Speed of 15 mbps Upload speed of 3 mbps Wired internet connection to reduce the likelihood of connectivity issues during the examination 	<ul style="list-style-type: none"> Download speed of 5 mbps Upload speed of 2 mbps Wi-Fi <u>only if you are unable to establish a wired connection</u>⁴
No other connected devices	<ul style="list-style-type: none"> Disconnect unnecessary or prohibited devices such as printers, second monitors, etc. and remove them from the room <u>No other people should use your internet network during the examination, as activities such as online gaming and music and video streaming will limit available bandwidth and may cause connectivity issues</u> 	--

³ To test the speed of your internet, click here: <https://www.speedtest.net/>, here <https://fast.com>, or here speedtest.googlefiber.net

⁴ If you must use WiFi and have concerns about the stability of your internet connection, seek technical support to strengthen your connection well in advance of your examination.

NOTE:



RCDC strongly recommends using a wired internet connection (i.e., an Ethernet cable plugged directly into your modem or router, using a USB port adapter if needed).

Summary of Prohibited Technology:

Summary of Prohibited Technology

- No tablets, smart/cell phones, etc.
- No dual-monitor configurations
- All third-party antivirus software and pop-up blockers must be turned off
- No docking stations
- No virtual backgrounds
- No wireless headphones or headsets